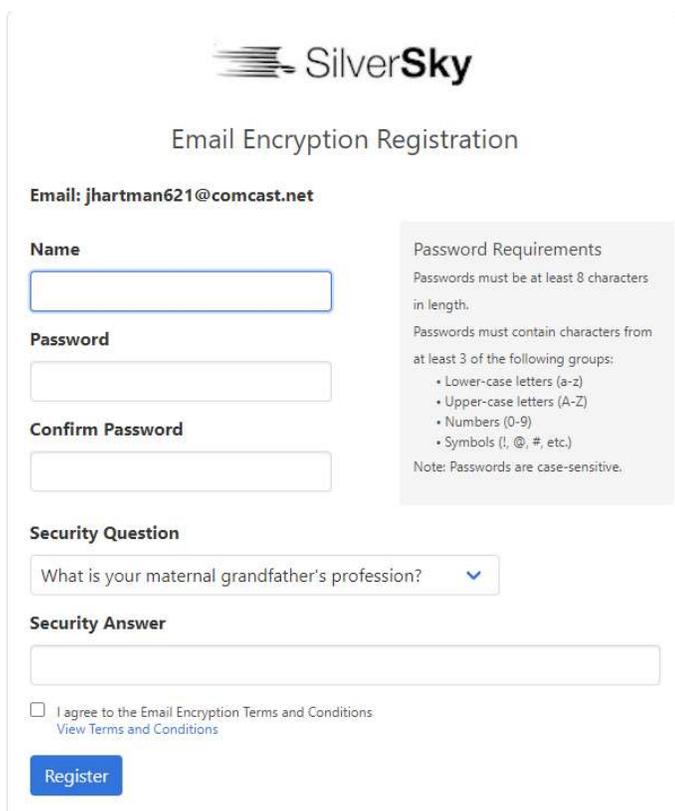


Log in and access the email that you provided to Trustmont, for first time users message should look like this:

SilverSky Email Encryption Registration Invitation	
From	[REDACTED]
To	[REDACTED]@comcast.net
Date/Time	Wed, 22 Sep 2021 09:44:10 -0400
Subject	hi
Notification	<p>You have a secure email message waiting for you. Our records indicate that the email address listed above is not currently registered with MailSafe. Registration is required before viewing this secure email. Please click on the registration link below to begin the registration process.</p> <p>If you have already registered, please go directly to the <a href="#">login page</a>.</p> <p>Not a registered user? <a href="#">Click here</a> to register and begin using the Email Encryption service.</p> <p>If you are having difficulty accessing the Email Encryption service, make sure you are using a current web browser that supports current encryption standards. Access from old web browsers or old operating systems may not be supported.</p> <p>-- If you are experiencing problems with this system please contact the system administrator from the sending email domain.</p>

For the first time users, once you click “here” to register the next page will help you set up your account. It will look like this (picture on the left):



The registration form features the SilverSky logo at the top. Below it, the title "Email Encryption Registration" is centered. The user's email address, "jhartman621@comcast.net", is displayed. The form includes input fields for "Name", "Password", and "Confirm Password". A "Security Question" dropdown menu is set to "What is your maternal grandfather's profession?". A "Security Answer" field is provided below. A checkbox for "I agree to the Email Encryption Terms and Conditions" is present, with a link to "View Terms and Conditions". A blue "Register" button is at the bottom left. A "Password Requirements" box on the right lists: "Passwords must be at least 8 characters in length.", "Passwords must contain characters from at least 3 of the following groups: Lower-case letters (a-z), Upper-case letters (A-Z), Numbers (0-9), Symbols (!, @, #, etc.)", and "Note: Passwords are case-sensitive."



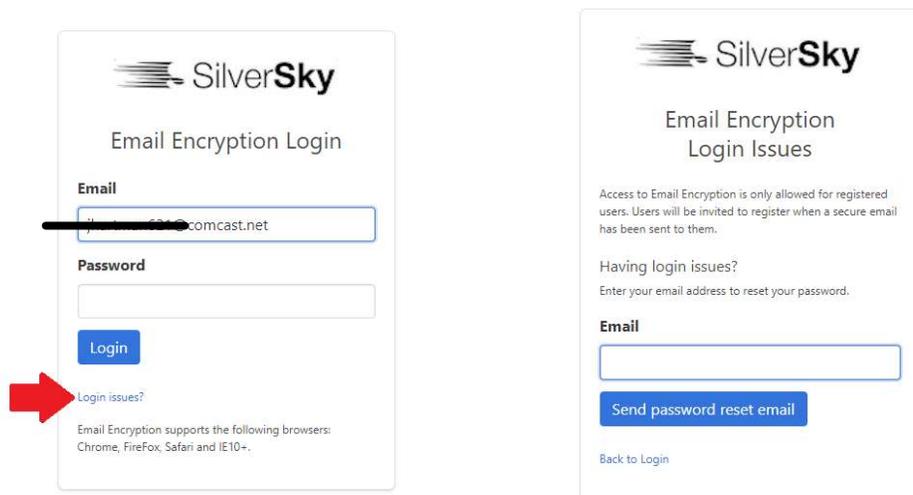
The login form features the SilverSky logo at the top. Below it, the title "Email Encryption Login" is centered. The form includes input fields for "Email" (pre-filled with "jhartman621@comcast.net") and "Password". A blue "Login" button is positioned below the password field. A link for "Login issues?" is located below the button. At the bottom, text states: "Email Encryption supports the following browsers: Chrome, FireFox, Safari and IE10+."

Once you complete the information and agree to terms and conditions click “register”, it will confirm your registration and then take you to the login page (above picture on right side) where you use your email as the username and the password you just created.

If you do not see the option to register and your email looks like this, then you have an account already set up.



You will need to click "Access Email Encryption", Your user name will be your email and whatever password you used to set up the email with access prior. If you can not remember that password and then once you click "Access Email Encryption" you will click on log in issues at the bottom of the page (see picture on left below) to reset the password.



Once you click "Login issues?" it will take you to a page to have a password reset email sent to you (see picture on right above). You need to enter in your email and then go to that email and follow the directions to reset. Once you reset it will take you to the Login page

